



COMMUNITY RESOURCES
(Smyth County-Marion-Chilhowie-Saltville)
(last updated 3/18/16)

This "Street Sheet" is designed to provide anyone in a crisis with immediate resources or for others to give referrals. Listed are temporary shelters, housing services, clothing referrals, crisis centers, employment and training programs, health care information, and meal programs. For additions or corrections, contact HOPE at 1-877-818-8680 or 276-228-6280 or email hope@wythehope.org. Visit www.wythehope.org for the most updated information.

Better Business Bureau

BBB serving Western Virginia, 5115 Bernard Drive, Suite 202, Roanoke; visit www.bbb.org/western-virginia/ or call 1-800-533-5501.

Clothing/Furniture/Household Items

Helping Hands Community Thrift, 131 East Main Street, Marion; call 276-783-7882.

Highlands Fellowship-Clothing Closet, 398 Cummings St., Abingdon; call 276-623-0036. (Every Wednesday 12:45 p.m. to 3:15 p.m.)

Mountain C.A.P. (Community Action Program), call locally in Marion, 602 S. Iron Street; www.mountaincap.org or call 276-783-7337. (Must meet qualifications for services.) www.mountaincap.org

Project Crossroads, 136 Snider Branch Road, Marion; call 276-782-3339. (Provides assistance with firewood and household items.)

Secondhand Treasures Thrift Store-Marion, 111 Brunswick Lane; visit www.frc-inc.org and click "Thrift Store" or call 276-783-4048.

Credit Problems/Foreclosure Prevention

If you are thinking about bankruptcy, contact: Legal Aid for advice or HOPE for free budget counseling:

Southwest Virginia Legal Aid Society, 227 West Cherry Street, Marion; visit www.svlas.org or call 1-800-277-6754 or 276-783-8300.

HOPE, 680 W. Main Street (HOPE Ministry Center), Wytheville; visit www.wythehope.org or call 1-877-818-8680 or 276-228-6280.

NeighborWorks America **Loan Modification Scam Alert**; call 1-888-995-4673 or visit www.loanscamalert.org.

Every person is entitled to one free credit report per year from each of the reporting agencies. To obtain your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Credit Reporting Agencies

Experian, visit www.experian.com or call 1-888-397-3742.

Equifax, visit www.equifax.com or call 1-800-685-1111.

Transunion, visit www.transunion.com or call 1-800-916-8800.

Education

Blue Ridge Job Corps Academy-Marion, 245 W. Main Street; visit blueridge.jobcorps.gov or call 877-604-2354 or 276-783-7221.

Industrial and Developmental Centers (Mount Rogers Community Services Board); visit www.mtrogersscsb.com or locally in Atkins, 276-783-7135. (Provides individualized employment, training, and support services to individuals with disabilities.)

Lindsey Wilson College School of Professional Counseling-Wytheville, Wytheville Community College, 1000 East Main Street; visit www.lindsey.edu or call 276-920-0899.

Mount Rogers Regional Adult Education Program (GED and ESL classes); visit www.mrraep.org or call 1-800-322-7748 or 276-228-5481. (Provides access to education for those who did not receive a high school diploma.)

Mountain C.A.P. (Community Action Program) Head Start, visit www.mountaincap.org or locally in Smyth County; 255 Thomas Bridge Road, Marion; 276-783-2117

Education (continued)

Smyth Career and Technology Center, 147 Fox Valley Road, Marion; visit www.scsb.org/sctc or call 276-646-8117.

Smyth County Alternative Education Center T.A.P.; www.scsb.org, 225 Look Avenue, Marion; call 276-783-4312.

Old Dominion University Teletchnet Site-Wytheville, Wytheville Community College, 1000 East Main Street; visit dl.odu.edu or call 276-223-0161.

Smyth County Education Center of Wytheville Community College-Atkins, 300 Gordondale Road; call 276-783-1777.

Southwest Virginia Higher Education Center, Virginia Highlands Community College Campus, Abingdon; visit www.swcenter.edu or call 276-619-4300.

Virginia Employment Commission; visit www.vec.state.va.us or locally in Marion, 1590 N. Main Street; 276-781-7431 (Tuesdays 4:30 p.m. to 7:30 p.m.). (Provides GED classes; no pre-registration required; no classes on holidays or during bad weather.)

Virginia Highlands Community College, Abingdon; visit www.vhcc.edu or call 1-877-207-6115 or 276-739-2400.

Wytheville Community College, 1000 E. Main Street; visit www.wcc.vccs.edu or call 1-800-468-1195 or 276-223-4700.

Emergency 9-1-1

Sheriff's Department; call 9-1-1 for emergencies or local non-emergencies in Smyth County, 111 W. Court Street, Marion; 276-782-4056.

Police Department; call 9-1-1 for emergencies or local non-emergencies: Chilhowie, 325 E. Lee Highway; 276-646-3232
Marion, 55 S. Main Street; 276-783-8145

Virginia State Police; visit www.vsp.state.va.us or call 9-1-1 for emergencies or local non-emergencies in Smyth County, 1186 E. Lee Highway, Wytheville; 276-223-4204.

Employment and Training

Abacus Staffing- Marion, 201 E. Main Street; visit www.abacucorporation.com or call 276-781-1694.

Atwork Personnel Service-Marion, 123 S. Chestnut Street; www.atworkpersonnel.com or call 276-783-1002.

Blue Ridge Job Corps Academy-Marion, 245 W. Main Street; visit blueridge.jobcorps.gov or call 877-604-2354 or 276-783-7221.

District Three Governmental Cooperative; visit www.district-three.org or locally:

Marion, 4453 Lee Highway; 1-800-541-0933 or 276-783-8157
Saltville, 319 5th Street; 276-496-3824

(Provides services to individuals age 60 and older.)

People, Inc; visit www.peopleinc.net or call 276-783-2432.

Smyth Career and Technology Center-Marion; 147 Fox Valley Road; visit www.scsb.org/sctc or call 276-646-8117.

Virginia Department for Aging and Rehabilitative Services; visit www.vadrs.org or locally in Marion, 1590 N. Main Street; 276-781-7466.

(Provides training and employment services for individuals with severe disabilities.)

Virginia Employment Commission; visit www.vec.state.va.us or locally in Marion, 1590 N. Main Street; 276-781-7431. (Free job search registration and unemployment insurance program.)

Food

Atkins First Church of God, 6118 Lee Highway; call 276-783-2259. (First Tuesday of the month 4:00 p.m. to 6:00 p.m.)

Bread of Life Community Food Pantry-Saltville; call 276-706-0740 (For Saltville residents only. Last name A-L: second Thursday of the month 10:30 a.m. to 4:00 p.m. Last name M-Z: third Thursday of the month 10:30 a.m. to 4:00 p.m.)

Chilhowie Church of God, 1291 W. Lee Highway, Chilhowie; call 276-646-2220 for more information

Food (continued)

First United Methodist Church Food Pantry, 115 South Church Street, Marion; call 276-783-5194. (Third Thursday of the month 1:00 p.m. to 5:30 p.m.)

Food Stamp Program (Virginia Department of Social Services); visit www.dss.state.va.us or call your local Department of Social Services in Smyth County, 121 Bagley Circle, Suite 200, Marion; 276-783-8148. (Contact ext. 224 for emergency food only.) (Wednesdays 1:00 p.m. to 4:00 p.m.)

Highlands Fellowship Food Pantry, 22417 Watauga Road, Abingdon; call 276-628-3297. (Eligibility once a month.) (Wednesdays 12:30 p.m. to 2:30 p.m.)

Loaves and Fishes-Chilhowie, 141 Pine Avenue; call 276-646-9939. (First and third Thursdays 10:00 a.m. to 12:00 noon and 6:30 p.m. to 7:30 p.m.)

Main Street Mission-Marion, 222 E. Main Street; visit www.mainstreetmission.com. (Thursdays. Church service 6:15 p.m. and food distribution 7:00 p.m. Must attend service to receive food.)

Mountain C.A.P. (Community Action Program) -Marion, 602 S. Iron Street; www.mountaincap.org or call 276-783-7337. (May provide emergency food packages to families/ individuals who meet qualifications; (Monday-Friday 8:30 a.m. to 5:00 p.m.)

Smyth County Salvation Army; call 276-783-8785. (Voucher up to \$40 for food; eligibility once every 6 months.)

Women, Infants and Children (WIC) Program (Virginia Department of Health); visit www.vahealth.org or call your local Health Department in Smyth County, 201 Francis Marion Lane, First Floor, Marion; 276-781-7460.

Health Care

Community Counseling Centers (Mount Rogers Community Services Board); visit www.mtrogersscsb.com or locally in Smyth County, 416 E. Main Street, Marion; 276-783-8185. (Provides psychiatric evaluations, counseling, crisis services, and substance abuse services.)

Family Access to Medical Insurance Security (FAMIS), visit www.famis.org, call 1-866-873-2647, or call your local Department of Social Services in Smyth County, 121 Bagley Circle, Suite 200, Marion; 276-783-8148. (A health insurance program that provides low-cost or free health coverage for children under age 19.)

Konnarock Health Clinic-Damascus, 20471 Azen Road; call 276-388-3411.

Lions Club; visit www.lionsclubs.org. (Provides eyeglasses and eye exams for qualified individuals.)

Mount Rogers Medication Assistance Program-The Pharmacy Connection (Virginia Health Care Foundation); visit www.vhcf.org or locally in Marion 276-783-8148 or Saltville 276-496-4433. www.mountaincap.org, limited financial aid, 276-7837337.

Saltville Medical Center, 308 W. Main Street; call 276-496-4433. (Provides services on a sliding fee scale for qualified patients. Also administers the Mount Rogers Medication Assistance Program to help patients without prescription coverage get the medicine they need. Open Monday through Friday 8:30 a.m. to 7:00 p.m., Saturday 8:00 a.m. to 6:00 p.m.)

Smyth County Community Hospital, 565 Radio Hill Road, Marion; visit www.scchosp.org or call 276-782-1234.

Mel Leaman Free Clinic, 1583 N. Main Street, Marion; visit www.smythfreeclinic.org or call 276-781-2090. (Provides general health care services to families/individuals that are working or have worked in the past six months but have no health insurance coverage. Must meet income qualifications. Patients cannot be receiving SSI/SSDI benefits.)

Smyth County Salvation Army; call 276-783-8785. (Voucher up to \$40 for prescriptions; eligibility once every 6 months.)

Southwest Virginia Regional Dental Center, 319 5th Avenue, Saltville; visit www.svchs.com/svrdc.html or call 1-888-531-8354. (Monday through Saturday 8:00 a.m. to 6:30 p.m.) (Accepts Medicaid, FAMIS and all major insurances; payment arrangements available based on ability to pay.)

Health Care (continued)

U.S. Department of Veterans Affairs; visit www.va.gov or locally: Veterans Benefits Administration, Roanoke Regional Office, 210 Franklin Road, SW; 1-800-827-1000.

Saltville Outpatient Clinic, 308 W. Main Street; 276-496-4433.

VA Medical Center-Salem, 1970 Roanoke Boulevard; 1-888-982-2463 or 540-982-2463.

Wytheville Community-Based Outpatient Clinic, 165 Peppers Ferry Road; call 276-223-5400.

Virginia Department of Health; visit www.vahealth.org or call your local Health Department in Smyth County, 201 Francis Marion Lane, First Floor, Marion; 276-781-7460. (Provides maternal and child healthcare, reproductive healthcare, disease prevention services, and environmental protection services. Some services are free; some are based on income; and some have an established fee.)

Virginia Department of Rehabilitative Services; visit www.vadrs.org or locally in Marion, 1590 N. Main Street; 276-781-7466. (Provides assistance to individuals with physical, mental, and emotional disabilities to become self-supporting and as independent as possible.)

Whitetop Community Health Clinic, 16509 Highlands Parkway; call 276-388-3067. (Provides services on a sliding fee scale for qualified patients. Also administers the Mount Rogers Medication Assistance Program to help patients without prescription coverage get the medication they need. Open Mondays, Wednesdays, and Fridays 8:30 a.m. to 5:00 p.m. and Thursdays 10:30 a.m. to 7:00 p.m.)

Housing Resources-Agency

HOPE, 680 W. Main Street (HOPE Ministry Center), Wytheville; visit www.wythehope.org or call 1-877-818-8680 or 276-228-6280. (State-funded Homeless Prevention Program provides counseling, referral, and financial assistance to individuals and families at risk of becoming homeless; HUD housing counseling agency; homeownership opportunities.)

Marion Redevelopment and Housing Authority, 237 Miller Avenue; call 276-783-3381.

USDA Rural Development, 100 USDA Drive, Wytheville; visit www.rurdev.usda.gov or call 276-228-3513. (Low interest mortgages, home loans, and home repair.)

Virginia Housing Development Authority, 185 E. Main Street (Southwest Virginia Housing Center), Wytheville; visit www.vhda.com or call 276-228-7060.

Housing Resources-Rent Based on Income

Battleground Apartments, 105 Battleground Avenue, Saltville; call 276-496-3399.

Marion Redevelopment and Housing Authority, 237 Miller Avenue; call 276-783-3381.

North Fork Manor, 500 Elizabeth Street, Saltville; call 276-496-7911.

Southview Apartments, 252 View Drive, Marion; call 276-646-5766.

Smyth County Department of Social Services, 121 Bagley Circle, Suite 200, Marion; call 276-783-8148. (Section 8 administration/housing vouchers.)

Housing Resources-Weatherization

Mountain C.A.P. (Community Action Program), call locally in Marion, Iron Street; 276-783-7337. (Must meet qualifications for services.)

www.mountaincap.org

Internal Revenue Service

Philadelphia Office, Philadelphia, PA 19255-0022; visit www.irs.gov or call 1-800-829-1040. Free tax preparation, www.mtcap.org or call 276-783-7337.

Legal Services

Family Resource Center-Wytheville, P.O. Box 612; visit www.frc-inc.org or call 276-228-3522. (Provides court and legal advocacy.)

Southwest Virginia Legal Aid Society, 227 West Cherry Street, Marion; visit www.svlas.org or call 1-800-277-6754 or 276-783-8300.

Virginia Lawyer Referral Service (Virginia State Bar); visit www.vsb.org or call 1-800-552-7977.

Locality Information

Smyth County; visit www.smythcounty.org or call 276-783-3298.

Chamber of Commerce of Smyth County; visit www.smythchamber.org or call 276-783-3161.

Other Services

American Red Cross; visit www.redcross.org or locally: Smyth County Chapter, 214 W. Main Street, Marion; 276-783-5681. (Provides emergency assistance with disaster recovery, medications, eviction notices, and power bills.)

Guardian Angel Faith in Action, Inc.; 101 West Cherry Street, Marion; www.gafia.webs.com or call 276-378-0194.

Highlands Fellowship, 22417 Watauga Road, Abingdon; call 276-783-3538. (Provides financial assistance for rent, water and electric; must have eviction or cut-off notice; eligibility once a year.)

Project Crossroads, 136 Snider Brand Road, Marion; call 276-782-3339. (Provides assistance with firewood, household items.)

Smyth County Salvation Army; call 276-783-8785. (Vouchers up to \$50 for electric, water, rent, oil/kerosene; eligibility once a year.)

Senior Citizens Services

District Three Governmental Cooperative; visit www.district-three.org or locally:

Marion, 4453 Lee Highway; 1-800-541-0933 or 276-783-8157

Saltville, 319 5th Street; 276-496-3824

(Provides services to individuals age 60 and older.)

Shelters (Temporary/Emergency)

Coordinated Community Response to Homelessness-Wytheville, 680 W. Main Street (HOPE Ministry Center); call 276-228-6280, ext. 253. (Provides temporary food and shelter to homeless men, women, and children including transients.)

Family Resource Center-Wytheville, P.O. Box 612; visit www.frc-inc.org or call 276-228-3522 or 800-613-6145. (Provides emergency shelter, education, resources, and services addressing the issues of domestic and sexual violence and child abuse and neglect.)

Presbyterian Children's Home of the Highlands-Wytheville, 425 Grayson Road; visit www.pchh.org or call 276-228-2861. (Provides residential care for children in crisis ages 5-17.)

Smyth County Salvation Army; call 276-783-8785. (Vouchers up to \$50 for over night housing at hotel in emergency situation; eligibility once a year.)

Special Needs Assistance

Advanced Patient Advocacy; visit www.apallc.com/Patients or call 804-272-6001. (Helps individuals secure government benefits such as Social Security Disability and Medicaid.)

Appalachian Independence Center; visit www.aicadvocates.org or locally in Abingdon, 230 Charwood Drive; 276-628-2979. (Assures that individuals with disabilities in southwest Virginia receive the services they need.)

Brain Injury Services of Southwest Virginia; visit www.bisswva.org or locally in Abingdon call 276-628-2979. (Assists brain injury survivors and their families.)

Bristol Regional Speech and Hearing Center, 2603 Osborne Street, Suite 1; visit www.bristolspeechandhearing.com or call 276-669-6331. (Provides used hearing aids.)

Social Security Administration; visit www.ssa.gov, call 1-800-772-1213 or locally in Bristol, 2484 Lee Highway; 1-866-504-5013

Virginia Department for the Deaf and Hard of Hearing; visit www.vddhh.org or call 1-800-552-7917.

Virginia Department for the Blind and Vision Impaired; visit www.vdbvi.org, call 1-800-622-2155 or locally:

Bristol, 111 Commonwealth Avenue, Suite 200; 276-642-7300

Virginia Department of Rehabilitative Services; visit www.vadrs.org or locally in Marion, 1590 N. Main Street; 276-781-7466. (Provides assistance to individuals with physical, mental, and emotional disabilities to become self-supporting and as independent as possible.)

Substance Abuse

Alcoholics Anonymous; visit www.aavirginia.org or call 1-800-886-8925 for local group meeting information.

Community Counseling Centers (Mount Rogers Community Services Board); visit www.mtrogerscsb.com or locally in Smyth County, 416 E. Main Street, Marion; 276-783-8185. (Provides psychiatric evaluations, counseling, crisis services, and substance abuse services.)

Transportation

Greyhound Bus Line; visit www.greyhound.com, call 1-800-231-2222 or locally in Marion, 141 Dabney Drive (R&M Heating & Cooling); 783-7114.

Logisticare of Virginia; call 1-866-679-6330 or 1-866-386-8331 (reservations). (Provides transportation to/from medical appointments for Medicaid recipients.)

Mountain C.A.P. (Community Action Program); 602 S. Iron St, Marion, VA; www.mountaincap.org or call 276-783-7337. (May help to provide medical transportation, depending on funding, must qualify.)

Public Transit (District Three Governmental Cooperative); visit www.district-three.org or locally in Smyth County and Marion, 4453 Lee Highway; 276-782-9300 or 276-782-9301. (Provides public transit programs to all age groups.)

Smyth County Salvation Army; call 276-783-8785. (Voucher up to \$50 for one way bus ticket, gasoline for medical trip out of area; eligibility once a year.)

Veterans Services

U.S. Department of Veterans Affairs; visit www.va.gov or locally:

Veterans Benefits Administration, Roanoke Regional Office, 210 Franklin Road, SW; 1-800-827-1000.

Saltville Outpatient Clinic, 308 W. Main Street; 276-496-4433.

VA Medical Center-Salem, 1970 Roanoke Boulevard; 1-888-982-2463 or 540-982-2463.

Wytheville Community-Based Outpatient Clinic, 165 Peppers Ferry Road; call 276-223-5400.

Victims of Crime

Family Resource Center-Wytheville, P.O. Box 612; visit www.frc-inc.org or call 276-228-3522 or 800-613-6145. (Provides emergency shelter, education, resources, and services addressing the issues of domestic and sexual violence and child abuse and neglect.)

Victim Witness Program; locally in Smyth County, 109 W. Main Street, Room 124, Marion; 276-782-4061 or 276-782-4042. (Ensures that crime victims and witnesses receive fair and compassionate treatment while participating in the criminal justice system.)

Virginia Department of Social Services

Visit www.dss.state.va.us or call your local Department of Social Services in Smyth County, 121 Bagley Circle, Suite 200, Marion; 276-783-8148.

Child Abuse Hotline; 1-800-552-7096

Vital Statistics

Office of Vital Records (Virginia Department of Health); visit www.vahealth.org or call your local Health Department in Smyth County, 201 Francis Marion Lane, First Floor, Marion; 276-781-7460. (Provides birth and death certificates.)

HOPE provides tools to build community sustainability and independence.